1. Responded to emergency system repairs and maintained regular service schedules for all job-related machines to optimize performance.
2. Improved operations by drafting and implementing training materials for systems users, systems service and maintenance processes.
3. Tested assembly unit operation each day and performed troubleshooting to identify malfunctions.
4. Installed, programmed or repaired programmable controllers, robot controllers and end-of-arm tools.
5. Hung enclosures, ran conduits and pulled wires to complete electrical systems installations.
6. Trained customers or other personnel to install, use or maintain robots.
7. Assisted engineers in design, configuration or application of robotic systems.
8. Used hand and power tools to mount components to panels by following dimensional layout drawings.
9. Counted, organized and restocked inventories to maintain optimal productivity and meet expected demands.
10. Conducted work and client interactions professionally and with organized and conscientious approach to critical details in order to maximize satisfaction and promote loyalty.
11. Developed and implemented performance improvement strategies and plans to promote continuous improvement.
12. Created spreadsheets using Microsoft Excel for daily, weekly and monthly reporting.
13. Resolved conflicts and negotiated mutually beneficial agreements between parties.
14. Increased customer satisfaction by resolving [product or service] issues.
15. [Type] hardware proficiency
16. Exceeded goals through effective task prioritization and great work ethic.
17. Collaborated with [department or management] to achieve [result].
18. Drove operational improvements which resulted in savings and improved profit margins.
19. Received and processed stock into inventory management system.
20. Led projects and analyzed data to identify opportunities for improvement.